

Activity Report 11/18/2009

Report Criteria:

Numbers	Extensions	Dates
All	All	1 year

Report Details

Numbers and Extensions	Voice Mails / Calls / Ratio	Hangups / Calls / Ratio	Faxes / Calls / Ratio	Successful / Calls / Ratio
2009				
Account Total	118/3,307/4%	406/3,307/12%	3/3,307/0%	2,780/3,307/84%
Phone numbers				
1-877-580-5757	118/3,307/4%	406/3,307/12%	3/3,307/0%	2,780/3,307/84%
Extensions				
0 - Main	2/36/6%	2/36/6%	0/36/0%	32/36/89%
Main	0/316/0%	313/316/99%	3/316/1%	0/316/0%
1	0/24/0%	7/24/29%	0/24/0%	17/24/71%
6	0/1/0%	1/1/100%	0/1/0%	0/1/0%
8 - Name Directory Extension	0/0/0%	0/0/0%	0/0/0%	0/0/0%
701 - Sales	11/651/2%	15/651/2%	0/651/0%	625/651/96%
702 - Rental	102/2,200/5%	63/2,200/3%	0/2,200/0%	2,035/2,200/93%
703 - Tech Support	0/71/0%	0/71/0%	0/71/0%	71/71/100%
704	1/1/100%	0/1/0%	0/1/0%	0/1/0%
705	0/1/0%	1/1/100%	0/1/0%	0/1/0%
706	0/0/0%	0/0/0%	0/0/0%	0/0/0%
707	2/6/33%	4/6/67%	0/6/0%	0/6/0%
708	0/0/0%	0/0/0%	0/0/0%	0/0/0%
709	0/0/0%	0/0/0%	0/0/0%	0/0/0%